

## Gifts in Memory and Celebration

### Terms and Conditions

1. Dedications are valid for the following timeframe from the date your gift is placed in our parks:  
Memorial benches: ten years  
Bird boxes, plaques at mansion house pond and giraffe house decorations: five years.
2. After the dedication period, you will be contacted using the last known contact details and offered a re-dedication at the current rate as determined by RZSS. If you would like to renew your dedication, please ensure your contact details are up to date by contacting the Development Team at:

**Edinburgh Zoo, 134 Corstorphine Road, Edinburgh, EH12 6TS, supportus@rzss.org.uk**

3. While we will do our best to keep the gift in its requested position, it may be subject to relocation for a number of reasons. Where this occurs within the dedication period, we will do all we can to inform you of any change of location.
4. All gifts in memory and celebration in Edinburgh Zoo and Highland Wildlife Park are property of RZSS and therefore the responsibility of maintenance falls to RZSS. We will carry out required maintenance as and when we deem it appropriate.
5. Maintenance costs have been included in the cost of your dedication and will be carried out by RZSS over the course of the dedication period.
6. Should the dedicated gift be damaged beyond repair for any reason outwith the control of RZSS, we reserve the right to remove it from our park. If this happens within the dedication period, we will contact you to arrange a replacement. You may incur an additional cost to be agreed at the time.
7. These terms and conditions are subject to change at any point by RZSS. You will be notified at the address provided when this happens.